RESPONSIVE, RESPONSIBLE PRIVACY ADMINISTRATION AND MANAGEMENT MITIGATES RISK. Continual management of a compliance program that designates rules, procedures, and the individual or group responsible for decisions is the starting point. The Student Data Principles, created by CoSN and the Data Quality Campaign (http://studentdataprinciples.org) offer 10 critical guidelines to serve as the foundation of administration and management practices.

STAY CURRENT AND COMPLIANT WITH FEDERAL AND STATE LAWS. Working with your district’s legal counsel and coordinating compliance with your technology, assessment, curriculum, student services, human resources, and all technology vendors, is the first priority. While technology programs, employee behavior, and products and services are key components in compliance, the mandate begins at the district’s executive level. Many districts designate a single senior leader or leadership team to ensure legal compliance and currency.

ADDRESS COMMUNITY AND STAKEHOLDER EXPECTATIONS EARLY AND OFTEN. On your website, in your student handbooks, parent communications, staff policies, vendor documents, annual reports, and any other available outreach, provide a clear review of your data privacy policy and compliance practices. At the same time, ask stakeholders about their expectations for data privacy and take those concerns into consideration when developing your policy. Communications and clarity go a long way in preventing issues, misunderstanding, and in some cases, legal challenges.

KEEP INSTRUCTIONAL IMPACTS IN THE PICTURE. Student data is essential in supporting learning and success. Data enhances continuous academic improvement and the power to personalize learning. The challenge is balancing instructional needs and opportunities with the need for privacy. Students, families, educators, school leaders, and vendors alike, all play a role in striking the appropriate balance between access to learning resources and services and privacy.

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TRAINING. TRAINING. TRAINING. Anyone who collects or has access to students’ personal information needs and deserves training and resources. From the swimming coach to school bus driver, school librarian to the nurse, teachers, counselors, and administrators in every department…everyone should learn how to use student data securely, effectively, legally, and ethically, in keeping with your district’s policies and requirements.

FIVE CRITICAL GUIDELINES FOR ENSURING DATA PRIVACY IN YOUR USE OF TECHNOLOGY

1. STAY CURRENT AND COMPLIANT WITH FEDERAL AND STATE LAWS. Working with your district’s legal counsel and coordinating compliance with your technology, assessment, curriculum, student services, human resources, and all technology vendors, is the first priority. While technology programs, employee behavior, and products and services are key components in compliance, the mandate begins at the district’s executive level. Many districts designate a single senior leader or leadership team to ensure legal compliance and currency.

2. ADDRESS COMMUNITY AND STAKEHOLDER EXPECTATIONS EARLY AND OFTEN. On your website, in your student handbooks, parent communications, staff policies, vendor documents, annual reports, and any other available outreach, provide a clear review of your data privacy policy and compliance practices. At the same time, ask stakeholders about their expectations for data privacy and take those concerns into consideration when developing your policy. Communications and clarity go a long way in preventing issues, misunderstanding, and in some cases, legal challenges.

3. KEEP INSTRUCTIONAL IMPACTS IN THE PICTURE. Student data is essential in supporting learning and success. Data enhances continuous academic improvement and the power to personalize learning. The challenge is balancing instructional needs and opportunities with the need for privacy. Students, families, educators, school leaders, and vendors alike, all play a role in striking the appropriate balance between access to learning resources and services and privacy.

4. RESPONSIVE, RESPONSIBLE PRIVACY ADMINISTRATION AND MANAGEMENT MITIGATES RISK. Continual management of a compliance program that designates rules, procedures, and the individual or group responsible for decisions is the starting point. The Student Data Principles, created by CoSN and the Data Quality Campaign (http://studentdataprinciples.org) offer 10 critical guidelines to serve as the foundation of administration and management practices.

5. TRAINING. TRAINING. TRAINING. Anyone who collects or has access to students’ personal information needs and deserves training and resources. From the swimming coach to school bus driver, school librarian to the nurse, teachers, counselors, and administrators in every department…everyone should learn how to use student data securely, effectively, legally, and ethically, in keeping with your district’s policies and requirements.

Student data privacy is a long-standing area of CoSN engagement, expertise, and experience. You can access CoSN’s comprehensive portfolio of resources at CoSN.org/privacy and TrustedLearning.org.